



2-Year Workmanship Warranty

Issued by: Straight A Exterior Renovations

Effective Date: 12 December 2024

Last Updated: 12 December 2024

1. WARRANTY COVERAGE

Straight A Exterior Renovations ("Company") warrants to the original purchaser ("Customer") that all workmanship related to the installation, repair, or replacement services (the "Work") performed at the property listed above will be free from defects due to faulty workmanship for a period of two (2) years from the Effective Date of this warranty.

This warranty covers only the labor and workmanship of the installation or repair services. It does not cover materials, products, or components used in the project, as those may be covered under the manufacturer's warranty.

2. WARRANTY PERIOD

The warranty begins on the Effective Date and expires two (2) years from this date. Any claims made after this period will not be covered under this warranty.

3. WHAT IS COVERED

This warranty covers defects resulting from:

- Improper installation practices.
- Failure to follow industry standards or manufacturer's guidelines during the Work.
- Workmanship errors that result in water intrusion, leaks, or other functional issues.

4. WHAT IS NOT COVERED

This warranty does not cover:

- Material defects or product failures, which are subject to the manufacturer's warranty.
- Damage caused by acts of nature, including but not limited to, hail, wind, lightning, fire, flood, or natural disasters.

- Damage due to improper maintenance, misuse, or negligence by the property owner or third parties.
- Alterations, repairs, or modifications made by any party other than Straight A Exterior Renovations.
- Normal wear and tear or aging of materials.
- Cosmetic issues that do not affect the functionality of the Work (e.g., color changes or fading).

5. CUSTOMER RESPONSIBILITIES

To maintain the validity of this warranty, the Customer agrees to:

- Perform regular maintenance on the Work as recommended by the product manufacturer.
- Notify Straight A Exterior Renovations of any potential issues or warranty claims within 30 days of discovering the problem.
- Provide access to the property for inspection, repair, or assessment of the Work.

6. HOW TO MAKE A CLAIM

To submit a warranty claim, the Customer must:

1. Contact Straight A Exterior Renovations by phone at 513-633-5050 or email at matthew@straightaexteriors.com.
2. Provide a description of the issue, including photos if possible.
3. Schedule an inspection with a representative of Straight A Exterior Renovations.

If the claim is determined to be valid, Straight A Exterior Renovations will, at its discretion, repair or correct the defect at no cost to the Customer.

7. REMEDIES

If a valid claim is made during the warranty period, Straight A Exterior Renovations will take one of the following actions:

- Repair the defect at no charge to the Customer.
- Re-perform the original service, if necessary.

The Company's liability is strictly limited to the cost of labor for repairs related to faulty workmanship. No other costs, such as damages, consequential losses, or property damage, will be covered under this warranty.

8. LIMITATION OF LIABILITY

This warranty is the only express warranty provided by Straight A Exterior Renovations. No implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are provided. The remedies described herein are the sole and exclusive remedies available under this warranty.

Straight A Exterior Renovations' maximum liability under this warranty shall be limited to the cost of labor to correct the defective Work. In no event shall Straight A Exterior Renovations be liable for incidental, indirect, special, or consequential damages.

9. TRANSFERABILITY

This warranty is non-transferable. It applies only to the original purchaser (Customer) named on this warranty document and is not transferable to future property owners or third parties.

10. ENTIRE AGREEMENT

This document constitutes the entire warranty agreement between Straight A Exterior Renovations and the Customer. No oral or written statements outside of this document shall be considered as part of this warranty.

By signing below, the Customer acknowledges receipt of this warranty and agrees to the terms and conditions stated herein.

Straight A Exterior Renovations Representative:

Matthew Alexander - Owner/CEO

Date: June 10th, 2024

Straight A Exterior Renovations

Website: <https://straightaexteriors.com/>

Phone: 513-633-5050

Email: matthew@straightaexteriors.com

EIN: 99-3428504